

Second FAO/ICT-KM Knowledge Sharing Workshop

Collaboration for Excellence: Opportunities to discover, learn about, and apply innovative knowledge sharing approaches for impact

www.kstoolkit.org and www.ks-cgiar.org



ict-km
Communicate. Create. Collaborate
A PROGRAM OF THE CGIAR

Why Knowledge Sharing?

More than 30 years after participatory research approaches emerged, we still face formidable obstacles to take up, use, and ultimately achieve impact from the results of agricultural research. One missing element is the appropriate and effective sharing of knowledge, whether within our institutions, between Centers, or with our partners. At the same time, new and effective approaches and tools have been developed and proven to strengthen collaboration. Recent possibilities of the "Participatory Web" (sometimes called Web 2.0) open new doors to more inclusive and transparent collaboration for excellence. The ICT-KM Program of the CGIAR initiated this capacity building initiative and held a first edition of the workshop earlier this year. Its success now leads FAO and ICT-KM to join forces for a second edition of the workshop.

Expected Workshop Results

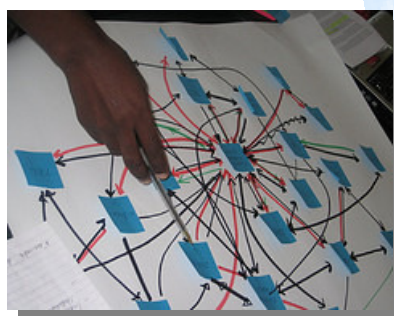
Overall: With your full participation, you will obtain an understanding and appreciation of the role and value of KS; undergo experiences on how to apply KS concepts, tools and methods; and interact effectively with your organization's staff and partners.

- **Phase 1:** An overview of KS methods and tools; and opportunities to apply them.
- **Phase 2:** Develop action plans to implement KS approaches in your new or ongoing institutional or research projects.
- **Phase 3:** Peer and facilitator coached experience on carrying out your KS projects, and joint publication.

Content

You will work with FAO and CGIAR colleagues and other partners in an innovative 3-phase action-research-based design, as follows:

- **Phase 1 – DISCOVER:** 4-week-long online event. The site will be open few days before and a technical briefing call for additional support in using our online platform. We will (a) explore knowledge-sharing challenges and opportunities, (b) discuss and experiment with possible ways to make the most of face-to-face and virtual collaboration, and (c) explore the crucial role of networks in research projects and institutional settings. *1 hour daily expected minimum. The more time you have, the more you will learn.*



Phase 1.

- **Phase 2 – FOCUS:** 3-day face-to-face meeting. We will work in teams to understand more in-depth those of the participants' specific interests that were identified during phase 1. We will also design activities that participants can then implement and practice using the tools and methods explored in
- **Phase 3 – APPLY:** With virtual support from peer and facilitator coaches, participants will apply the KS principles and methods covered in phases 1 and 2 to a specific work project. As an option, these experiences will be documented in a joint publication.

You can choose to participate in phases 1, 1+2, or 1+2+3 of the course. You must participate in phase 1 to participate in phase 2, and both 1 and 2 to participate in phase 3.

Dates

- * **Phase 1:** Online. 8 September – 3 October 2008 .
- * **Phase 2:** Face-to-face meeting. 7 - 9 October 2008 in Rome, Italy.
- * **Phase 3:** October to end of March 2009.

Costs

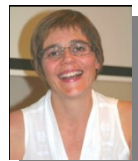
- * **Phase 1:** Online - 500 USD.
- * **Phase 2:** Face-to-face meeting is free of charge; travel, food, and housing costs to be covered by participants.
- * **Phase 3:** Coaching is free of charge; costs of implementing activities to be covered by the respective centers and partners.

Course Development Team and Facilitators



Nancy White (Full Circle Associates)

Nancy White works with organizations to strengthen collaboration and communication online and offline. She has a special interest in online facilitation, teams and communities of practice, and whole systems change. She is about to publish a book with Etienne Wenger and John Smith on stewarding technologies in support of communities and is learning graphic facilitation. Nancy is based in Seattle, Washington in the US.



Simone Staiger (CGIAR ICT-KM)

Simone Staiger-Rivas is leader of the Institutional Knowledge Sharing Project. She is a trained social communicator with 13 years' experience in the coordination of electronic communications projects. Her interest lies in the enhancement of collaboration in institutional settings that contribute to organizational learning and change. Simone is based at CIAT, Colombia.



Gauri Salokhe (FAO)

Gauri Salokhe is information professional with 8 years' experience in information management. She is working on Knowledge Management activities at FAO and has been promoting knowledge sharing through her many projects. Her interests lie in helping develop skills and ideas that encourage and enhance sharing. Gauri is based in Rome, Italy.



Pete Shelton (IFPRI)

Peter is an Information and Knowledge Management Specialist at IFPRI. He has a background in soil science, farmer training and environmental education. His responsibilities include managing institutional databases and websites and training research staff in using new information technologies to support their work. Pete is based in Washington, DC in the US.

What do participants from the first course say?

- "The KS course had several positive effects on moving towards the development of a KM strategy for the Center - it introduced me and allowed me to experiment with tools and methods that can be used in the process of getting participation and ownership of staff. Also through the course I met others who were in the same situation and were able to exchange ideas and experiences. And now, in the third phase of the project, I will have the opportunity to work call upon the course's resource people to coach me further as I start to implement the activity." -- **Andrea Pape-Christiansen, International Center for Agricultural Research in the Dry Areas**
- "We have a growing network of boundary partners on the ground, and we want to build a community of practice to share experience, knowledge, tools, and other resources with different communities (academic, policymakers, private sector, NGOs). This course helped me pick up some useful technologies and techniques for facilitating information sharing in a large and diverse network!" -- **Dady Demby, Forum for Agricultural Research in Africa**
- "I had a fantastic time in Addis and found the workshop to be extremely invigorating. I feel like I can approach my work with new enthusiasm, and also new skills!" -- **Vanessa Meadu, World Agroforestry Centre**
- "Thank you for this great learning opportunity! I was immediately able to apply it in my work." -- **Michael Riggs, Food and Agriculture Organization**
- "I managed to finally learn about and implement RSS in my blog, wiki, iGoogle and Google reader pages. I also learnt a lot about delicious (which is a really great tool!) and learned how to use the tags to 'fish' specific links into my blog and how to benefit from other peoples tags." -- **Alessandra Maria Jorge, Bioversity International**



Participants from the First KS Workshop at Face-to-Face Meeting in Ethiopia

Language

The course will be conducted in English. We regret that we are unable to offer any translation services.

Registration

Information/Registration before 31 August 2008.

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